

RAF Association, the charity that supports the RAF family

1. Visits/Interviews/Telephone Discussions	2011	2012	2013	2014	2015	2016
Total number of welfare visits	53	59	70	85	167	99
Total number of non face to face welfare contacts	303	239	353	287	237	325
2. Loans and Grants						
Total number of financial applications	7	12	14	6	16	15
Number of loans/grants made by RAFA?	4	5	0	2	2	3
Number of loans/grants made by RAFBF/Poppyscotland?	11	9	12	6	10	10
Number of loans/grants made by others?	1	2*	1	1*	0	1
From these how much in £'s has been dispersed through the Branch welfare account or direct supply in total?	£9,844	£10,328	£25,904	£9,015	£14,418	£15,201
Of this total, how much in £'s represents specifically, Branch welfare grants alone?	£230	£220	0	£200	£50	450
3. Welfare Delivery Costs						
Mileage done	1402	2295	2530	2330	2841	2564
Mileage/Public Transport/Telephone/Post/Miscellaneous expenses actually claimed	£1,015	£1,203	£1,114	£919	£951.08	£1,426.2

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As can be seen from the table the reduction in the number of face-to-face contacts the welfare team has made over the course of the year. Perhaps bringing it back into line with the experience of previous years.

The level of our work seems to come in 'splurges' with the period from July to October being very busy, to the point of being overwhelmed but then it suddenly ceased with no new cases from end of October until actually the end of January. That is not to say that the welfare work ceased, as the on-going cases still had to be resolved and assistance provided plus some of the 'dormant' cases came to life.

However, even at this level from 21015, they reveal that your welfare team made a total of 99 face-to-face contacts with clients, or to put it another way, every week the team visited more than 2 persons to continue our welfare mission. We made 325 'other' contacts that could be by phone calls, letters, e-mails etc; any of the other methods we have at our disposal for keeping in touch and offering our support. We applied 15 times for financial assistance on behalf of clients with 10 being accepted by RAFBF and/or Poppyscotland. In one case we also received assistance from the Scottish Police Benevolent Fund as the client had been a serving police officer after leaving the RAF. Of the remaining 5, assistance direct from RAFA funds were sufficient to meet their immediate needs and another 2 clients asked us not to proceed, as they decided that they could in fact cope with on their own or with family support. In visiting these 'customers' in total we travelled 2,564 miles. Were we successful, well we received some £15,200 in grants to assist clients, but more importantly WE WERE THERE FOR THEM, and time and again it's the fact that people know that they are not forgotten that enables them to continue to take the steps forward, rather than just giving up in despair.

Assisting our members to have use of the respite facilities provided by Rothbury House and now more frequently, Richard Peck in Lytham St Anns. "Wings Break" Hotels continues to be a pleasure and both facilities continue to receive consistently high praise from those who make use of them.

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